



**A presentation for church members**

*Revised 02/20/14*

© 2014 Vanco Services, LLC. All rights reserved. Unauthorized use prohibited. These copyrighted materials may not be reproduced in whole or in part except upon the prior written permission of the Legal Department of Vanco Services, LLC.



# What is Electronic Giving?

The term *Electronic Giving* encompasses a wide range of secure, automatic payment methods that can be used to make regular church offerings and other contributions without the need to write checks, carry cash or prepare envelopes.

Electronic Giving works the same as the automatic payment methods used by most families to make mortgage or utility payments—and to receive payroll earnings or social security income.



Revised 02/20/14

© 2014 Vanco Services, LLC. All rights reserved. Unauthorized use prohibited. These copyrighted materials may not be reproduced in whole or in part except upon the prior written permission of the Legal Department of Vanco Services, LLC.



# Why Electronic Giving?

## ✓ Provides convenience for you

- There is no need to write checks or bring cash to church when contributions are made automatically. Your contributions are transmitted electronically and are deposited directly into the church bank account.

**Before**



**After**



Revised 02/20/14

© 2014 Vanco Services, LLC. All rights reserved. Unauthorized use prohibited. These copyrighted materials may not be reproduced in whole or in part except upon the prior written permission of the Legal Department of Vanco Services, LLC.



# Getting started

## 1. Select an authorization method

**Online Authorization Form\***



*\* Online giving is currently available on the church web site.*



# Getting started

## 2. Select a payment method

### Payment Card \*

- > Credit Card
- > Debit Card



### ACH\*

- > Checking Account
- > Savings Account



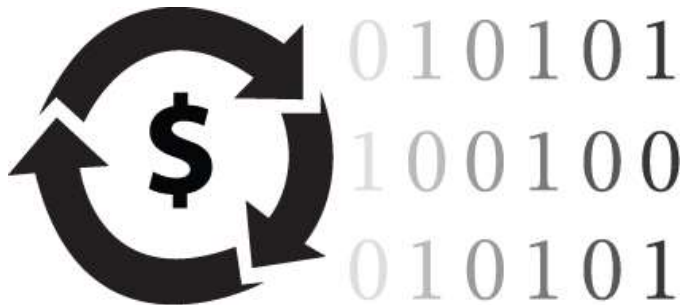
*\* At this time only the ACH method is available for our church.*



# Frequently asked questions

## Q. How do automated contributions work?

- A. No matter which donation method you use, you will be asked to select a payment method, start date, frequency and contribution amount. On the date(s) scheduled, donations will be processed and deposited into the church bank account.



*Revised 02/20/14*

© 2014 Vanco Services, LLC. All rights reserved. Unauthorized use prohibited. These copyrighted materials may not be reproduced in whole or in part except upon the prior written permission of the Legal Department of Vanco Services, LLC.



# Frequently asked questions

## **Q. When will my contribution be processed?**

- A. Your contribution will be processed each month on the date(s) you authorize.





# Frequently asked questions

## Q. What can I use to show I made a donation?

- A. The itemized list of electronic transactions that appears on your bank or credit card statement can be used as proof of your donations.







# Frequently asked questions

## Q. How safe is Electronic Giving?

- A. It is safer than writing checks or carrying cash to church. Secure donation services are provided by Vanco Services, LLC. Vanco processes electronic donations for thousands of churches and nonprofit organizations.



*Revised 02/20/14*

© 2014 Vanco Services, LLC. All rights reserved. Unauthorized use prohibited. These copyrighted materials may not be reproduced in whole or in part except upon the prior written permission of the Legal Department of Vanco Services, LLC.



# Frequently asked questions

## Q. How can I still participate in the offering during services?

A. You can still display a symbolic act of giving by doing one of the following:

- Write “I give electronically” on the outside of an envelope and place it in the offering plate, or
- Contact the church office to request “I give electronically” cards to drop in the offering plate.





# Frequently asked questions

## Q. What if I need to cancel or temporarily place my donation on hold?

- A. You can cancel or suspend donations by going back to the church website. (Since you signed up online, you may go online to cancel or suspend your own donations.)



Revised 02/20/14

© 2014 Vanco Services, LLC. All rights reserved. Unauthorized use prohibited. These copyrighted materials may not be reproduced in whole or in part except upon the prior written permission of the Legal Department of Vanco Services, LLC.

Thank you for considering Electronic Giving  
and for your continued support!



*Revised 02/20/14*

© 2014 Vanco Services, LLC. All rights reserved. Unauthorized use prohibited. These copyrighted materials may not be reproduced in whole or in part except upon the prior written permission of the Legal Department of Vanco Services, LLC.